

Taking a stand against scams



We're proud partners of the Friends Against Scams campaign, giving you practical and impartial advice on how to stay safe.



NatWest

We are what we do

Friends Against Scams is a National Trading Standards initiative and aims to protect and prevent people from becoming victims of scams

Our top 10 tips on how to protect yourself from fraud and scams:

1. Never give your personal or banking details to anyone you don't know or trust
2. We will never ask you to transfer money to another bank or withdraw money and hand it to a courier
3. Never give your customer number, full PIN and password or card reader code to anyone
4. Your Bank will never ask you for your full PIN or password in a text or email or when Banking online
5. Be careful what information you share on Social Media – fraudsters can use that information to impersonate you
6. Always phone your Bank on an independently sourced number – even if you receive a message from your Bank which contains a telephone number to call back on
7. Always shred documents which contain any personal information
8. Always delete suspicious texts, often they may try to trick you into giving away personal and security information
9. Scammers will always attempt to communicate with you - especially online - to get personal information from you but will rarely tell you much about themselves
10. Be cautious about online relationships – often they will target your emotions to get you to send money to them.

For more information,
visit the Friends Against Scams website:



www.friendsagainstscams.org.uk;
search 'NatWest Security' online;
or talk to us in branch